



Welcoming Places Workshop

October 6 & 15, 2009 1-4 pm each day
North Tahoe Event Center, Kings Beach

For Business Owners, Managers & Employees -
\$60 Includes Two 3-Hour Workshops and Take Home Materials
Course Instructor: Kim Bradley

Session One

“Building a Welcoming Business Culture”

Session Two

“Building a Welcoming Employee”



Choose Hospitality & Customer Service
Bring out the Best in your Employees



<p>ENHANCE Quality & Performance of Your Organization.</p> <p>INCREASE Customer Satisfaction.</p> <p>IMPROVE Relationships Between Businesses, Non-profits & the General Community.</p>	<p>LOOK FORWARD TO:</p> <p>Interactive Participation</p> <p>Hands-on Learning Activities</p> <p>Take Home Materials</p> <p>Individual and Group Discussions</p>
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Please reserve your seats by Friday, October 2, 2009

Name(s) _____
Company _____
Billing Address _____ City _____ Zip _____
Phone _____ E-mail _____
CC# _____ Exp. Date _____ Sec. code _____

Check Enclosed
Send to: PO Box 884
Tahoe City, CA 96145

Contact Chamber Manager Kym Fabel at
kym@puretahoenorth.com or 530-581-8764
or fax 530-581-1686.